

2022

ANNUAL REPORT



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Youth Futures acknowledges the traditional custodians of the lands on which we live and work, and we pay our respects to Elders past, present and emerging. We recognise the importance of young people who are the future leaders.



Message from the Chairperson and CEO

2022 has been another incredible year for Youth Futures with countless highlights attributed to the dedication and hard work of our 124 paid staff and 60+ volunteers. As an organisation, our greatest highlight for 2022 is that we assisted over 3000 young people across the 35 services operated under Youth Futures. Given the nature of our holistic ethos over 2,000 of these young people were supported on multiple occasions, across multiple programs, over an extended period, from weekly sessions to 140 hours of support a week. We believe our intensive support is why the young people accessing our services overcome such adversity and achieve so much.

With vacancy rates still at an all-time low, combined with record rent rates and increases, many young people are still simply locked out of the housing market. An expansion of our services allowed us to support more young people experiencing homelessness however, we saw a 40% increase in requests for accommodation which we were unable to support. We will continue to seek long-term solutions to support youth homelessness and this challenge remains central to our organisation's work.

Young people facing adversity often have complex needs that require a holistic approach which is why we offer a range of Wellbeing and Support Services. Across these services we provided help and support to 1,607 young people throughout 2022. We are guided by an understanding that addressing complex needs during the pivotal moments of a young person's life profoundly influences that individual's future. Not only will we look to increase our internal capacity through service expansion and the creation of new services, we will also look for ways to increase our capacity through partnerships, all with the aim of providing more support and increasing positive outcomes for young people.

Overall, our Education and Training Services supported more young people through the expansion of our services. With the addition of in-house designed courses and programs we were able to diversify our offering to students. The addition of Certificate I in General Education for Adults (Introductory) has allowed us to make our courses accessible to those with very low literacy and the Certificate II in Skills for Work and Vocational Pathways has supported positive transitions out of our education services. 145 students completed one or more Certificates of General Education for Adults (CGEA I, II, III) and gained 131 other certificates from short courses, with 70% transitioning into further education and/or employment.

Hundreds of young people have overcome personal challenges and achieved amazing outcomes as a result of being supported by our staff and participating in the many programs and services offered by Youth Futures. As our reputation for delivering professional, outcome-achieving youth services has continued to grow, unfortunately, so has the number of referrals we receive that we are not able to support.

Year on year we have been extremely successful in increasing our capacity by expanding our existing services or developing services to fill gaps and diversifying our support. However, we know there is more we can do as an organisation and as such we have some ambitious plans for 2023. It's easy to get bogged down in the doing and as such our annual report gives us a valuable opportunity to reflect on what we have achieved and what we could achieve moving forward. When reflecting on statistics it's important to remember that each one represents a young person, a unique individual with differing but equally important needs to the next. Feedback from the young people we support gives us a glimpse into their world and how our work has positively impacted them.

"Thank you for being by my side through the hardest times, putting me on my feet and sending out all the help I needed."

"Thank you for supporting me and being amazing people that I could fully trust."

This reinforces our commitment and desire to support more young people and makes the challenges and hard times worth it.

We will start 2023 with more capacity and initiatives than ever before, with an aim to support more disadvantaged, disengaged, vulnerable and at-risk young people in ways that provide long-lasting effects. We cannot do this alone. We continue to need the support of Local, State and Commonwealth Governments. We continue to need funding and support from the community, individuals and business. Filled with gratitude, along with dedication to young people, we are committed to using the support we receive in an appropriate and ethical way, ensuring we deliver the best possible services we can. We pride ourselves on being efficient and using our funds to support as many young people as possible. We thank all our staff, volunteers, supporters and Board members who share our vision. You have all contributed to shaping the organisation into what it is today. You have enabled over 3000 young people to be supported throughout the year and you have shown us that when we work together, the "possibilities are endless".

Thank you.

Chairperson - Jenny Devine

CEO/Director - Mark Waite



About Us

At Youth Futures we believe that all young people matter, regardless of the circumstances they find themselves in.

For 34 years we have been empowering young West Australians to take control of their future by offering them the holistic support and opportunities they need to thrive.

Our passionate team work to provide at-risk young people with a flexible and non-judgemental environment, always acknowledging that each person we help is an individual with their own story and needs.

As a Child Safe Organisation, we always put the best interests of children and young people first.

Our Purpose

To be a united force of empowerment for young people marginalised by adversity and institutional discrimination.

Our Mission

To provide young people with professional services that increase community participation and enhance wellbeing.

Our Vision

Communities where young people are valued, respected and celebrated.

Our Values



EMPATHY

No one person is the same, nor their journey or aspirations. Only through active listening and engagement can one aspire to know the real individual. Only from a foundation of empathy can one contribute positively to another with relevant meaning and affect.



EMPOWERMENT

For individuals to be self-assured, responsible and represent theirs, and others' interests with confidence and a sense of autonomy and authority.



UNITY

There is power in the many, the collective. When we come together, connect, and collaborate, good happens and no challenge, no barrier is insurmountable. We are aligned in our conviction and equal in our value in any outcome.



INTEGRITY

Say what we are going to do and do what we say. Progress with consideration and respect, aspiring to generate trust and confidence in all with whom we connect.



VIGOR

Our determination and our passion is pervasive. Our energy and our enthusiasm is both compelling and infectious. With restless urgency we are driven and drive positive change.

Our Approach

Person Centred

The young people we work with always come first.

Social Justice

We believe all young people deserve equitable access to quality services.

Strengths Based

We focus on young people's strengths, encouraging self-determination and a positive outlook.

Empowerment

We advocate for young people and support them in pursuit of their goals, interests and rights.

Trauma Informed

We acknowledge the prevalence and impact of trauma. Our team works to create physical and emotional safety for young people, as well as pathways to recovery.

Accessible

The journey to a brighter future can be tricky to navigate. We remove as many roadblocks as possible.

Holistic

Through a multifaceted approach we support the whole individual. We don't believe in band-aid solutions.

Highlights from 2022

- January

With the support of Bendigo Community Bank Bayswater, we launch the Pathways Program. Operating at Anchor Point Bayswater, Pathways supports students to successfully transition into further education or employment.
- February

Youth Futures Community School opens a Junior campus in Beechboro supporting at-risk Year 8 and 9 students.
- March

Altone Youth Centre gets a face lift! Young people contribute ideas and feedback to talented artists Kardy Kreations, who transform the once dull brick walls into a breathtaking piece of art.
- April

The Youth Needs Assessment Service (YNAS) is expanded, increasing our capacity to improve the mental health of young people attending our education programs.
- May

A second Comet Connect mobile classroom is launched to service the Perth Central area.
- June

Thanks to funds raised through the Office Solutions IT Pipeline Challenge, the Nest expands to include an outreach service for young parents who are not able to be housed through the existing Nest service.
- July

We are announced as finalists in the YACWA Youth Awards Sector Collaboration category in recognition of our West Swan campus partnership with Motivation Foundation. A partnership that offers students career pathways and ready-made industry placements.
- August

With the support of Dr Anne Aly MP, Altone Youth Centre receives new dual-use computers for gaming and study.
- September

Our Homelessness Team participate in a University of South Australia focus group to help researchers understand the child protection processes for young mums during pregnancy or following birth, and make recommendations for improving support.
- October

In celebration of NAIDOC Week, Perth students gathered at the Caversham campus to acknowledge and celebrate the traditional owners of the land. The day featured a Welcome to Country and Smoking Ceremony by Uncle George Hayden, a performance by the Kiara College Mandoon Noonik Aboriginal boys dance group, and various interactive activities for young people to participate in.
- November

The first ever Youth Futures Career Expo is held, helping students explore potential education and employment options.
- December

Christmas Cheer hampers are distributed to 245 at-risk young people.

Our Impact At a Glance



3,078
young people supported



40,510
meals provided to young people



18,795
safe nights sleep enabled



1,800
CGEA units passed



145
students completed one or more Certificates in General Education for Adults (CGEA)



74%
of students transitioned into education or employment



35
programs and services delivered to support young people holistically



Our Services

Homelessness

We believe every young person has the right to safe, secure accommodation and that an experience of homelessness does not define them or their future.

342 young people supported

42% identify as Aboriginal or Torres Strait Islander



TINOCA

Established: 1988

How it works:

A short-term accommodation service where young people can stabilise their life and plan for their future. Supported by Youth Workers, residents participate in case management to address any personal challenges, and develop independent living skills such as budgeting, cooking, cleaning, and hygiene. Where appropriate, young people are assisted to maintain or restore family relationships.

Who we help:

Young people aged 15-19 who are experiencing, or at immediate risk of, homelessness. TINOCA can support six young people at any given time.

'This is a great service to stay at. I've learnt a lot of life skills during my stay at TINOCA. I personally have seen a lot of progress within myself from the time I've had at TINOCA.'

55 young people supported

70% transitioned into safe, secure accommodation

17% returned to the family home

833 young people unable to be supported

TAP North

Established: 1990

How it works:

Young people staying at our TAP properties in the North Metro live independently with support and regular visits from a Youth Worker. Emphasis is placed on helping young people overcome their challenges and planning for the future. Goals might include enrolling in education, gaining employment, setting saving goals or securing future accommodation.

Who we help:

Young people aged 16-21 who are experiencing homelessness and are able to live independently.

11 young people supported

64% engaged in study and/or employment

209 young people unable to be supported



36 young people supported

60% engaged in study and/or employment

132 young people unable to be supported

TAP South

Established: 2021

How it works:

Young people staying at our TAP properties live independently with support and regular visits from a Youth Worker who helps them overcome challenges and make a plan for the future.

Our TAP South program also sees a Youth Worker providing outreach support, helping young people accessing community housing to maintain their tenancy.

Who we help:

Young people aged 16-21 who are experiencing homelessness and are able to live independently.

The Nest

Established: 2008

How it works:

Young parents at risk of losing custody of their baby are able to access single-dwelling accommodation and support. The Nest helps young parents, usually mothers, with support in areas such as parenting, budgeting, nutrition, independent living, safety, and goal setting.

With demand outstripping housing annually, we introduced a Nest Outreach Service in 2022 to support as many young parents as possible to find suitable accommodation, maintain custody, and create a brighter future for their family.

Who we help:

Young parents aged 16-19 who are at risk of losing custody of their baby due to homelessness or unsafe living conditions such as domestic violence.

21 young mothers and babies accommodated

16 young parents supported via outreach (July-Dec)

58% escaping domestic violence

92% of parents maintained custody

217 young parents unable to be supported



Stella, 16

Before being a part of Youth Futures I was couch surfing at friends and families houses with my 1 year old daughter. After being in touch with them they immediately put me in short term housing, which I'm still in whilst waiting for a permanent house. It is a beautiful 2 bedroom home in a beautiful neighbourhood and I feel very safe and secure.

They have not just helped me with housing but also with getting my licence, putting food in my house and clothes on my daughters back. Anytime I needed groceries, nappies, transport, or emotional support [my youth worker] would come help as soon as she could.

Youth Futures has led me on a better and secure path for my future. I have done a lot of growing and feel capable of making decisions as a young adult. They have motivated me to become a better person and mum mentally, and I am forever grateful that I have their support.

Thank you for supporting me and being amazing people that I could fully trust. There is nothing I would have changed.

Housing Support North Metro

Established: 2010

How it works:

Our Housing Support Worker helps young people experiencing homelessness who wish to reside in Perth's north metropolitan area. The primary goal is to help young people secure long-term housing, however they are also assisted with goal setting, accessing education or employment, budgeting, advocacy and referrals. The outcomes for this program are significantly impacted by a lack of affordable housing.

Who we help:

Young people (individuals, couples and families) aged 16-25 who are leaving homelessness services and require support to secure long-term housing.

26 young people supported

69% secured long-term housing in 2022

4 young people unable to be supported

Housing Support Corrective Services

Established: 2010

How it works:

This program gives young people who are on a community-based order or leaving juvenile detention, a fresh start. The primary goal is to help young people secure long-term housing, however they are also supported to develop independent living skills and guided to overcome financial hardship and family challenges in the hopes of reducing recidivism. Once long-term housing is found, the Housing Support Worker will help a young person establish their new home and can continue to provide support for a further 12 months. Like the Housing Support North Metro program, the outcomes for this program are significantly impacted by a lack of affordable housing.

Who we help:

Young people aged 16-18 who are experiencing or at-risk of homelessness upon exiting the justice system.

28 young people supported

43% secured long-term housing in 2022

22 young people unable to be supported

'Thank you for everything that you have done for me and my kids. I feel comfortable talking to you. You always explain things in a way that makes sense to me. I really appreciate you.' – Abby, 18.



Youth Place

Established: 2010

How it works:

Delivered in partnership with St Patrick’s Community Support Centre, Youth Place provides supported housing and outreach support to young people experiencing homelessness in Fremantle and surrounding areas. Taking a holistic approach, young people are assisted to work through any personal challenges, ranging from mental health and drug use to family breakdown. The Youth Worker also helps young people to explore and secure long-term housing.

Who we help:

Young people aged 15-25 who are experiencing or at-risk of homelessness.

32 young people accommodated

60 young people supported via outreach support

208 young people unable to be supported

Khloe, 16

Khloe grew up in a violent household. After her parents separated, she lived with her mother, who had poor mental health and a drug addiction. When she turned eight, the school noticed she was being neglected and Child Protection placed her in the care of her father. Khloe recalls that during her time with both parents she and her sister were often neglected, being locked in rooms, given no food, left unattended, and falling out of vehicles due to a lack of restraint and unsafe driving.

At 13, Khloe left home and was transient throughout Perth, often sleeping on the streets. She tried to keep in contact with her mum as she was concerned for her little sister. Due to her age, Khloe didn’t have an income, the knowledge needed to obtain independence, and was dependent on others for food, transport and accommodation.

When Khloe fell pregnant at 15, she was sleeping on the couch at an address with no power and attended public libraries to charge her mobile phone and heat food. She experienced a miscarriage at 13 weeks, and it was then that a social worker at Fiona Stanley Hospital referred her to Youth Futures.

Khloe engaged well with the TAP South Youth Worker and began creating goals. The top priority was securing safe accommodation. This proved difficult due to Khloe’s age and a lack of vacancies throughout Perth, however within three weeks the Youth Worker had managed to secure Khloe a spot at a crisis accommodation service. Child Protection was alerted and re-opened Khloe’s case.

Khloe was supported to access regular counselling and emergency relief hampers. After disclosing that her ex-partner was threatening her, the Youth Worker also encouraged Khloe to contact the police and discussed obtaining a Violence Restraining Order and practicing safety measures.

Over the next four months, Khloe was supported to reach her medium and long term goals. She was assisted in areas such as Centrelink, sexual health, resume writing, obtaining ambulance cover, and identifying healthy relationships and boundaries. Khloe was also supported to re-engage in education.

Khloe was eventually reunited with her grandparents and moved in with them. She enrolled in the local school and is hoping to complete her year ten studies so she can become an early childhood educator.

‘Thank you for being by my side through the hardest times and putting me on my feet and sending out all the help and support I needed. Thank you very much.’

‘You’ve guided me through most of this journey, I’m so forever grateful.’



Our Services

Education and Training

Mission

To provide young people with a safe and encouraging learning environment where they can attain an education and receive support that leads to independent living.

Vision

Communities where all young people can access an appropriate education.

627 young people supported

1 in 3 receiving mental health support

At Youth Futures we believe that education is the key to opportunity but understand that mainstream school isn’t for everyone and every person’s path to success is unique. Academic attainment is complemented with holistic care ensuring students receive the wrap-around, holistic, support needed to reach their potential. Our staff include a unique mix of Teachers, Trainers, Youth Workers, Clinical Psychologists, and support staff.

Youth Futures Community School

Established: 2002



How it works:

Provides young people with an appropriate alternative to traditional high school in a more structured classroom environment to that of Anchor Point. Delivered five days a week from sites in Albany, Caversham, Clarkson and Midland, students complete accredited courses, complemented with holistic care to reach their future potential.

Who we help:

Educationally disengaged young people in years 8-12 requiring a flexible approach to learning and additional support with personal development, work readiness, health and wellbeing.



105 GCEA certificates completed

6 Civil Construction certificates completed

77 additional certificates completed

Youth Futures Community Schools exist to provide an alternative setting to mainstream education for students in Years 8-12 who have been unable to successfully access education at conventional schools. Central to the schools' success is effectively fostering excellent relationships between school staff, students and their families. These relationships are based on empathy, respect and trust, which underpin the learning process.

Campuses deliver a highly student-centred education model with much of the learning self-paced and based on an individual's needs, instead of students having to conform to an inflexible educational model which may not meet their requirements.

Students have access to vocational education training (VET) learning pathways through Certificates in General Education for Adults I, II and III (22472VIC, 22473VIC and 22474VIC), in addition to industry specific qualifications. To supplement educational attainments, students are supported with their journey to future pathways and assisted to transition to employment through work experience opportunities, TAFE courses, apprenticeships and traineeships.

Academic achievements are complemented with experiences to develop social skills required to be successful in the workplace as well as practical and independent life skills such as Keys 4 Life, attaining driving licences and acquiring WHS certificates and White cards.



Sharing our expertise

In 2022 we were approached by North Metropolitan Education Region and Yanchep High School to assist with several students who were not engaged with the curriculum. These young people were at-risk of prematurely leaving school, doing so without any qualifications. Given our proximity to the school and expertise in engaging young people in education appropriate for their needs, we were asked to provide a Trainer to deliver the Certificate II in General Education at a shared working space.

An existing Youth Futures Community School staff member worked in consultation with the school to ensure a tailored program was designed and delivered to support the needs of the students which would in turn maintain high levels of engagement. In Term 1, 18 young people attended their new training location to try a more flexible learning approach than mainstream education.

With a new environment and education provider, 16 of the 18 students engaged in the Certificates and completed units towards obtaining a nationally recognised qualification. Eight young people completed full Certificates in the duration of the project (6 months). Given the short time frame and uniqueness of the project we feel it proved successful and illustrated that given the appropriate support, young people can commit to learning.

Comet Connect

Established: 2020

15 students enrolled

100% attendance for the year

How it works:

Two custom fit minibuses with dedicated Trainers provide a mobile classroom with everything a student needs to access education. The service meets young people at their preferred location, whether that's at home or at a safe public space like the local library; with the session taking place inside or outside the vehicle. Comparable to our Youth Futures Community Schools, students can study Certificates in General Education for Adults at a pace which suits them. Students can also access support services delivered by the organisation in addition to obtaining referrals to external support services.

Who we help:

Educationally disengaged young people aged 15-19 who are unable to attend a fixed and/or shared educational site due to personal circumstances such as caring for a family member or experiencing mental health challenges, such as social anxiety.



Anchor Point

Established: 2015

168 young people enrolled

70% of students transitioned to further education or employment

48 additional certificates completed

How it works:

Provides young people with an appropriate alternative to traditional high school. A flexible, youth-friendly environment allows students to learn at their own pace and reengage with education in a manner best suited to their circumstance. Delivered four days a week from sites in Ballajura, Bayswater, Mirrabooka, Joondalup and Swan View students complete VET accredited courses.

Who we help:

Educationally disengaged young people aged 15-19 requiring a flexible approach to learning and additional support with personal development, work readiness, health and wellbeing.

Futures Education and Training (FEAT)

Established: 2018

FEAT is a Registered Training Organisation (RTO 52833) assessing nationally recognised qualifications delivered through Youth Futures education programs Anchor Point, Comet Connect and Youth Futures Community School (years 10, 11 and 12).

Qualifications delivered are:

22472VIC - Certificate I in General Education for Adults

22473VIC - Certificate II in General Education for Adults

22474VIC - Certificate III in General Education for Adults

To aid both the transition in to and out of our education programs we introduced the following courses in 2022:

2476VIC Certificate I in General Education for Adults (Introductory)

An in-house designed course developed to ensure students are ready to tackle their CGEA I. Outcomes focus on the development of literacy skills through both paper and web-based text types and mathematical knowledge to apply numeracy skills in everyday familiar situations and to develop learning goals.

FSK20119 Certificate II in Skills for Work and Vocational Pathways

An in-house designed course developed to assist in the successful transition of students into further education or employment. Focusing on resume writing, interview etiquette and research to aid with work-readiness.

391 enrolments

1804 units passed

145 students completed one or more CGEA Certificates



Our Services

Support and Wellbeing

Young people facing adversity often have complex needs that require a holistic approach. We are guided by an understanding that addressing these needs during the pivotal moments of one's youth can profoundly influence that individual's future. That's why we strive to remove as many obstacles as we can, empowering young people with the necessary tools and opportunities needed to build a brighter future.

1607 young people supported

Emergency Relief

Established: 1997

How it works:

Young people experiencing financial hardship can collect hampers filled with essential items such as food, personal hygiene items, transport passes and supermarket vouchers. If needed, young people are also assisted with other essentials such as prescription glasses, medication, and clothing. The Emergency Relief program is a vital engagement tool and allows us to link young people into our programs or external services.

Who we help:

Young people aged 15-24 who are in financial stress.

397 young people supported



Youth Settlement Service (SETS)

Established: 2015

How it works:

This service aims to help newly arrived young people improve their wellbeing, independence, and community connectedness. A dedicated Youth Support and Development Worker offers one-on-one intensive support, life skill workshops, and recreational activities like art sessions and sport.

Who we help:

Young people aged 12-25 who arrived in Australia on a humanitarian visa.

151 young people supported

24 ethnicities represented

27 young women supported to address family and domestic violence

Youth Needs Assessment Service (YNAS)

Established: 2015

How it works:

A team of Psychologists and Clinical Psychologists provide in-house mental health support. Shorter waiting periods reduce the risk of a young person's mental health deteriorating further whilst they wait for support and an in-house service increase individuals willingness to engage as they're familiar with staff and the environment. By providing young people with an accessible, youth friendly mental health service without fees or waitlists, we aim to make a young person's experience with mental health services a positive one. In addition to addressing their current difficulties, this hopefully sets young people on a path where they are not afraid to access mental health services if they need them later in their lives.

Who we help:

Young people aged 12-19 who are accessing a Youth Futures education or training program. Sessions are also held for parents and staff to better equip them with engaging with young people experiencing poor mental health.

'Right now, in the world, it is extremely difficult for young people facing systemic oppression to access mental health support. I love being able to work in a system that reduces these barriers and allows those who need it most to access not only a psychologist, but a full school system that supports their growth.'
- Laura, YNAS Clinical Psychology Registrar

208 young people supported

1,158 sessions held with young people

249 sessions held with parents

80% experienced improved mental health and school engagement.

Altone Youth Centre

Established: 2019

How it works:

Located in Beechboro, Altone Youth Centre is a one-stop shop for local young people who need a safe social space after school. Delivering a mix of drop-in and structured sessions throughout the year, young people can use computers, grab a meal or engage in meaningful conversation with a Youth Worker. Group workshops are delivered throughout the year to support life skill development and educate young people on topics relevant to maintaining good health and wellbeing. Youth workers offer informal counselling, practical support, advocacy, case management and referrals to additional support services.

Who we help:

At-risk young people aged 11-24 who are residing in the Altone region of Perth's east metro.

'I like Altone Youth because I can come and have food after school and I can come and have fun after a bad day. It makes me happy to know I can come here and enjoy myself plus the staff are really great.' - Adrian, 16.

374 young people supported

107 group sessions held

44% experiencing family and domestic violence

2,590 meals distributed



'Troyden is a very nice person. He always has a smile on his face which is infectious, and he is always there for you when you want to talk which makes me feel comfortable.' - Jake, 12



Keys 2 Employment

Established: 2012

How it works:

A driver's licence can open doors to education, training and employment. It also promotes independence. Our Keys 2 Employment program is delivered from our Youth Futures Community School campuses and in partnership with Balga Senior High School. The program assists young people to successfully navigate the licensing system, including the completion of their logbook.

Who we help:

Young people aged 16-19, attending a Youth Futures education program, who may struggle to get their driving licence due to financial difficulties or the lack of a responsible adult to teach them.

22 young people supported

Drug Education Support Service (DESS)

Established: 1997

How it works:

DESS provides a safe, non-judgemental space where young people can participate in private counselling or group sessions to discuss alcohol or drug use. Our DESS worker provides young people with accurate information on topics such as harm minimisation strategies, the law, communicable diseases, and mental health.

Who we help:

Young people aged 12-24 who are engaged in our Homelessness and Education programs.

277 young people supported

100 group sessions held

340 individual sessions delivered

82% of young people accessing DESS (Homelessness) diagnosed with one or more mental health challenges

Literacy Learning Support Program (LLSP)

Established: 2018

How it works:

Many young people were not meeting the literacy requirements to enrol in alternative education. Literacy Officers provide intensive and individualised one-on-one support to young people in our education programs displaying significantly lower literacy and numeracy skills than their peers. The program ensures that young people have the skills they need to start and successfully complete their Certificate I in General Education for Adults.

Who we help:

Young people aged 12-24 who are engaged in our Education programs.

141 young people supported

Pathways

Established: 2022

How it works:

With support from Bendigo Community Bank Bayswater, this year we introduced a pilot program, Pathways, into Anchor Point Bayswater; supporting positive transitions out of Anchor Point.

Providing weekly work readiness sessions young people are able to develop resumes, interview techniques and other vital skills to be successful from interview to long-term placement in education or employment. The Transitions Officer builds relationships with local businesses and key stakeholders, to formalise placement processes and match businesses to individuals to ensure the best outcome for all involved. Supporting students to experience workplace settings or try a job before committing to a qualification greatly increases the instance of longevity in their next step.

Additionally, support is provided post transition to assist in the navigation of a new venture.

Who we help:

Young people aged 14-19 who are attending Anchor Point Bayswater and looking to engage in further education, training, or employment.

37 young people supported

25 group sessions held



Karl, 17

Karl met with the Transitions Officer soon after the program started to discuss his career and transition goals. His short-term goal was to get his first part-time job and long-term he wanted to secure an apprenticeship on completion of his Anchor Point studies at the end of 2022. After tweaking his resume and some reverse marketing, he quickly secured a casual job at Red Rooster.

With his short-term goal accomplished and Karl's confidence and skills building, focus moved on to his longer-term goal of obtaining an apprenticeship. With no idea what trade to commit to, the Transitions Officer organised for Karl to participate in programs to explore the options. First, Karl attended in a 3-day try-a-trade program with MPA Skills which provided a hands-on introduction to plumbing and painting. Next, Karl participated in a 10-week Cert II In Construction pathways course with Skillhire, which focussed on Bricklaying and Carpentry.

With the practical experience and creating some impressive brick structures Karl knew bricklaying was for him! A meeting was scheduled with Brick and Block Careers who arranged a work-trial at a bricklaying company for Karl. After demonstrating his skills, Karl was successful in being offered a full-time bricklaying apprenticeship with Red Rock Bricklaying and could not be happier.



In Their Words

Ace

Youth Futures Community School Albany Graduation Speech

'Hi, my name is Ace. It's an honour for me to speak today.

As I was thinking about what I should say to you all, I realised I could go on for hours about mine and my classmate's accomplishments. I made notes about what I should say and the topics I should cover. As I was researching, I came across a famous Greek philosopher, Socrates. Socrates was incredibly talented but he gave long boring speeches and his friends eventually killed him. Since I am not Socrates, and I'd prefer not to suffer the same fate, I'm going to shut up about Greek philosophy and get to the point.

I started attending Youth Futures early June of this year, and over the course of the last six months, I completed my Keys4Life certificate, my White Card, and my Certificate II in General Education for Adults. I'm sure I speak for all my classmates when I say thank you to Heather, Andy, Ricky, Sharon and Ash for setting us up for success continuously and always believing in us.

At the start of this year I wasn't sure I'd be able to get through it, I was terrified I wasn't going to do anything with my life but because of the support I received I am now enrolled full time in TAFE starting 2023 and I am working two jobs.

Today we are celebrating the hard work we've put in over the past year, many of us have completed certificates and are off to further education and others are staying to progress further. This room is filled with our family and friends and every single one of them is proud of us, proud of our accomplishments and how far we've grown. We have all smashed the goals we've set for ourselves and the goals our incredible trainers have set. *I'm so grateful for the time I've spent here and will cherish it for the rest of my life.*

Thank you, for having me throughout the past six months and continuing to support me despite my lack of faith sometimes.'

Noah

Anchor Point Joondalup

'Thank you Anchor Point, for giving me another opportunity to do something in my life. Allowing me to set my life up, allowing me to fix my social anxiety and make proper friends. *Thank you for allowing me to be a role model for my peers and supporting them to be better.*

Emily

Youth Futures Community School Clarkson

'Hi, I'm Emily and my journey with Youth Futures began 2.5 years ago when I was struggling really bad in mainstream school. Initially coming to Youth Futures Community School for the first time I was scared and not really willing to take it seriously but as a few weeks went by I started to feel a lot more comfortable with the staff and students - I began making friends which is something I had previously struggled with and never thought I was going to be able to do.

I started pushing myself and putting my head down with the Certificate work and I was never afraid to ask for help from my trainers. I developed a good work routine and I was flying through my books until I very suddenly lost my mum and my mental health started deteriorating.

Youth Futures never gave up on me though. I had endless calls and texts from Puti always making sure to check up on me even though I'd never reply, but that doesn't matter, all that matters is that Youth Futures was there for me in a time of need. I had loads of help to get back into somewhat of a good routine and tried to get an idea of what I was going to do with myself.

Puti told me of the position to be a trainee at the Youth Futures head office and the day I decided to go ahead with the application was the best decision I had ever made. I now work beside Youth Futures staff as an admin trainee studying for my Cert III in Business Admin. *I couldn't thank this organisation enough for everything that has been done and all the new doors that have been opened for me.*

I have honestly no idea where I would be if it wasn't for Youth Futures.'

Holly

Anchor Point Joondalup

'I'm Holly I've been attending Anchor Point for just over a year.

Anchor Point has helped me and so many other students get back on track after attending a mainstream school. They care about every individual and help us plan our future making sure we succeed when we leave here. *Anchor Point staff are always there for us, helping us cope through any struggles and accept all students no matter their identity and past.* No matter what you're going through they will always be there to help and listen, always wanting what's best for us, while always making sure we're always feeling safe and comfortable.

Thank you Anchor Point for all the excursions, workshops, fun activities, laughs, supplying things for people in need and overall, thank you for changing mine and many other students lives.

I am so grateful to have attended Anchor Point and I'd like to thank you for making school feel safe like a home. *I couldn't thank you enough for getting me to where I am and saving my life. This school has changed my life - I couldn't be where I am without your help and support.*

Thank you for always believing in us, I will never forget this amazing experience.'

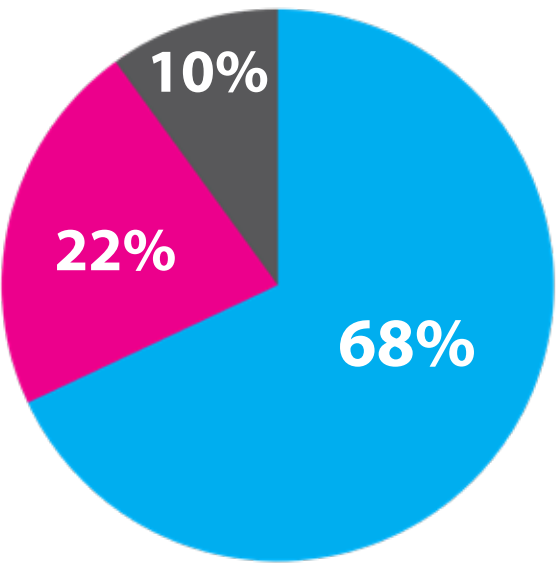


Our Team



COMPASSIONATE. REAL. DYNAMIC. WELCOMING. FERVANT.

Youth Futures employs a multidisciplinary team of 124 staff across multiple locations. We are also supported by amazing volunteers who give up their time to help us achieve our mission.



- 90% of staff in client facing roles
- 12 Youth Work students on placement (7 employed post placement)
- 68 volunteers

Maddy
Clinical Psychology Registrar – YNAS Midland

I’m passionate about working with young people who have experienced hardship and trauma, as I believe that they often fall through the cracks (both in healthcare and education settings) due to their higher needs. The young people at Youth Futures have faced significant barriers in mainstream schooling because, through no fault of their own, they haven’t had access to the supports that they have needed. I find it incredibly rewarding to work alongside the passionate staff at Youth Futures to provide the support that these young people have been missing out on, and seeing them thrive academically, psychologically, and socially as a result of this support.

Adeleine
Youth Worker - Altone Youth Centre Beechboro

I love working for Youth Futures as it is an organisation that aligns with my own values and vision. I love working alongside staff who are equally passionate about empowering marginalised young people. Youth Work is so dynamic and every day presents with new challenges. It is really rewarding to see a young person achieve their goals or see their wellbeing improve with our support.

Jennifer
Deputy Principal –
Youth Futures Community
School Clarkson

Empowering young people is the heartbeat of Youth Futures, and I am passionate about the wonderful work that we do here. As someone who is studying a PhD in trauma-informed alternative education, I am proud to be a deputy principal in a CaRE school that operates with trauma-informed practices and policies. Every day I wake up with an attitude of gratitude and I am excited to come to work because I truly feel blessed with the best job in the world. I am grateful to be part of an organisation that brings hope to the young people we serve, with the understanding that the possibilities are endless.



Board of Directors

The Youth Futures Board is comprised of seven volunteer directors who oversee corporate governance and provide strategic direction for the organisation, ensuring sustainability and excellence.

Jenny Devine	Chairperson	Joined 2015
James Sutherland	Deputy Chairperson	Joined 2017
Colleen Borger	Treasurer	Joined 2020
Kristie Robinson	Secretary	Joined 2020
Ronan Philpott	Director	Joined 2013
Scott Quayle	Director	Joined 2019
Mark Waite	Director/CEO	Joined 2011

Our Community

Behind every charity is a wonderful community of people lending their support. We'd like to introduce you to a few members of our community who are helping us make a difference to the lives of disadvantaged and at-risk young people.



Office Solutions Pipeline IT Challenge

Since 2015, each May, mountain bikers and volunteers from across the state, country and overseas have come together to raise awareness and funds for youth homelessness.

2022 saw the event smash it's fundraising target, raising over \$200k! This amount not only meant the Nest program could be continued for another year but that the program could be expanded to assist some of the 211 people who were turned away the year before.

Donations are acquired through corporate partners, such as Office Solutions IT who were are naming rights sponsor for the second year in a row, and through people sponsoring their determined (crazy!) friends for riding 600kms over 5 days. This year our top fundraiser was Dr Howard Holmes from Carousel Orthodontic Centre who raised an impressive \$10,990 and helped spread our message through his professional network. His exceptional effort has put smiles on the faces of not just his clients!



Bendigo Community Bank Bayswater and Youth Futures

At the beginning of 2022 Community Bank Bayswater supported the appointment of a Transitions Officer at Youth Futures education program Anchor Point in Bayswater. Achieving great successes with young people completing their qualifications, there was a clear need for assistance with what was next for them.

The Transitions Officer was a new role created to bridge the gap and ensure the future success of young people exiting the Anchor Point program and into employment, training and/or further education. The role was mapped out as bidirectional; ensuring young people were built to succeed, armed with job readiness skills and that appropriate pathways to education or employment were available.

Within the first quarter, professional networks and relationships with local employers and education and training providers were being built. Young people were receiving weekly career development sessions covering resume writing, interview etiquette and further education options to support employment in their preferred industry. The students had their first work experience! Fifteen of them attended a coffee making workshop facilitated by 55 Central Grow and Grind, a relationship built from an introduction by Bendigo Bank; a perfect first employer experience for the young people.

Over the last 12 months we've seen some tremendous outcomes including:

- 94% of students transitioned into further education and or employment
- 59% of students still employed at the six-month check-in
- First career expo for Youth Futures
- In-house development of accredited VET course (Certificate II in Workplace Skills BSB20120) by our RTO to formalise the work readiness skills being learnt.

'As a young person seeking employment, I was finding it extremely challenging. I felt those who were older or had more experience were being chosen...The Transitions Officer was very helpful providing practical support with resume writing, cover letters and organising interviews...helping young people like me get their first job. I am very grateful for her support.'
– Karl, who secured a bricklaying apprenticeship.

The Transitions Officer has added incredible value to the lives of the young people attending Anchor Point. Young people have had the dedicated guidance to learn skills and experienced unwavering support to pursue their dreams which will impact the rest of their lives, providing years of return on investment. Thank you Bendigo Community Bank Bayswater – none of this work is possible without your support.

Working Together

When we come together, connect, and collaborate good happens.

Youth Futures could not achieve the meaningful outcomes in this report by working in isolation. We would like to sincerely thank our partners and supporters across the Government, corporate, charity and philanthropy sectors for sharing our vision.

Together, we can continue to create brighter futures for young people facing adversity.



Community Partnerships

Balga Senior High School	Leah Fragomeni Personal Training	SecondBite
Binar Futures	Macs 4 U Midland	Share the Dignity
Driving West Motor School	Manna Kitchen	StreetSmart
Foodbank	Motivation Foundation	Swan City Youth Service
Givit	OzHarvest	The Nappy Collective
Jetts Fitness	Recfishwest	The Essentials Collective
Kickass MMA Gym	Reclink	Youth Affairs Council of Western Australia

Consortium Partners

Association for Services to Torture and Trauma Survivors (ASeTTS)
City of Canning
City of Stirling
Foundation Housing
Housing Choices Western Australia
Ishar Multicultural Women's Health Services
Multicultural Services Centre WA
St Patrick's Community Support Centre

Trusts, Foundations and Corporate Partners

Alcock Family Foundation
BADGE Construction
Bendigo Bank Bayswater
Beyond Bank
Dale Alcock Homes
Homes for Homes
Sorooptimist International Joondalup
Stephens Family Trust
Wind Over Water Foundation

Government Partners

City of Swan
Department of Corrective Services
Department of Communities
Department of Education WA
Department of Industry, Science, Energy and Resources
Department of Justice
Department of Social Services
Lotterywest
Mental Health Commission

Major Event Partners

Office Solutions IT	Scarboro Toyota
CCIWA	Boulder Dash Entertainment
BMS	Group (The Rec)

Event Supporters

Aqualyte, Classic Hire, CLIF Bar, Elmstock Tea, JCDecaux, Little Owl Coffee Roasters, Northern Star Resources Limited, Shire of Northam, Shire of Yilgarn, The West Australian

Looking Ahead

In alignment with our 2021-25 Strategic Plan, we have several initiatives underway that will ensure Youth Futures continues to be a united force of empowerment for young people marginalised by adversity and institutional discrimination.

Reducing Youth Homelessness

Djinda Crisis Accommodation

Following eight years of lobbying, the State Government has committed to funding operational costs for a second youth crisis accommodation service in Perth's northern corridor. A growing number of corporate and philanthropic organisations are coming together to support the project, sharing our vision for a welcoming and inclusive service. Construction will continue throughout 2023 with the service to open in 2024.

Increasing Opportunities for Educational Attainment and Transitional Outcomes

Anchor Point Swan View

Responding to need, Youth Futures will open its fifth community-based course in Swan View for Term One 2023. The program will provide holistic alternative education (CGEA) for at-risk young people aged 14-19.

Comet Connect Expansion

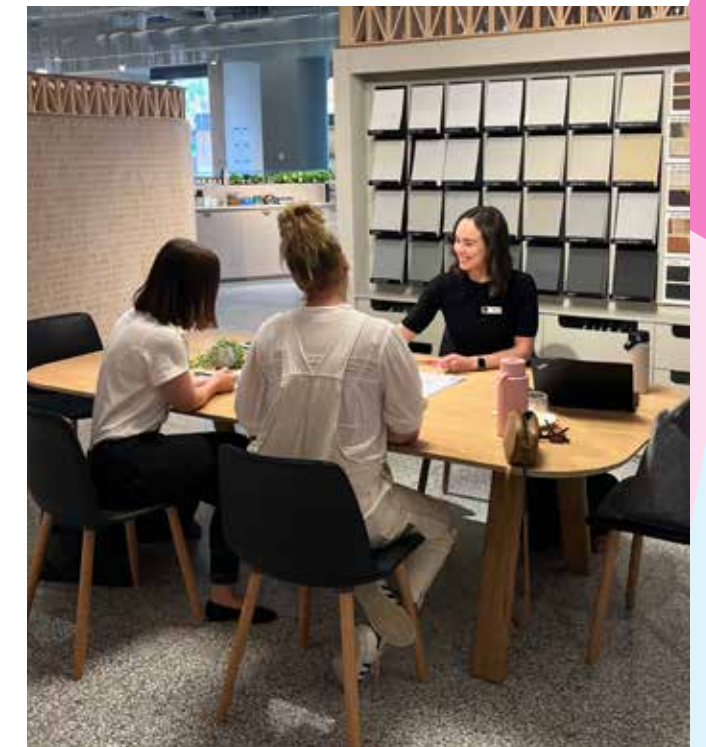
After the successful pilot of a mobile classroom in Perth's east and central suburbs, we will be expanding the Comet Connect program to encompass Perth's northwest corridor – continuing our drive to deliver an education model that meets young people where they're at, literally.

Levelling Up Literacy Support

Similarly, following the evaluation of our Literacy Learning and Support Program we will be looking to recruit additional staff to ensure even more young people are given the intensive literacy support needed to succeed, not only in education, but everyday life.

Filling the Gaps with Curriculum

To better prepare young people for the workplace and to increase their employability, Youth Futures RTO FEAT WA, will be introducing the Certificate II in Workplace Skills (BSB20120) across all Anchor Point and four YFCS sites from Term Two 2023.





Youth Futures Community School Merriwa

As demand increases in Perth's far north, Youth Futures is set to open a Junior campus in Merriwa for the start of 2024. The site will support students aged 13-15, providing WACE subjects and other short courses in addition to intensive wrap-around support from non-teaching staff.

Youth Futures Community School Midland

In late 2022 a rare opportunity to purchase the land adjacent to our existing Midland campus arose. This purchase will see Youth Futures significantly increase its capacity to support young people in the Midland area. With 59 young people currently waitlisted at the campus, we're very excited to explore the possibilities of this expansion.

Provide a Range of Support Services for Disadvantaged Young People

Arts, Hoops & Wellbeing

In partnership with the City of Canning, Youth Futures will be supporting more young people through outreach activities including art, basketball, and boxing.

Youth Needs Assessment Service Expansion

In response to a growing number of young people accessing our service who require accessible mental health support, we will be recruiting additional Clinical Psychologists in 2023.

Financial Overview

This overview is based on the published annual audited financial statements of the Organisation including Youth Futures, Youth Futures Foundation and Youth Futures Community School. It does not go into detail of the day-to-day financial management of the Organisation. To view the audited statements of the Organisation, please visit the ACNC website at www.acnc.gov.au

The organisation operates and reports on a calendar financial year reporting period, and as a result the audited statements for Youth Futures, Youth Futures Community School and the Youth Futures Foundation cover the period January 2022-December 2022.

Reliance Auditing was appointed as the independent auditors for the years 2020, 2021 and 2022. Naz Randeria the Managing Director brings a wealth of knowledge and years of experience in auditing to ensure the organisation complies with the Australian Accounting Standards and other statutory requirements.

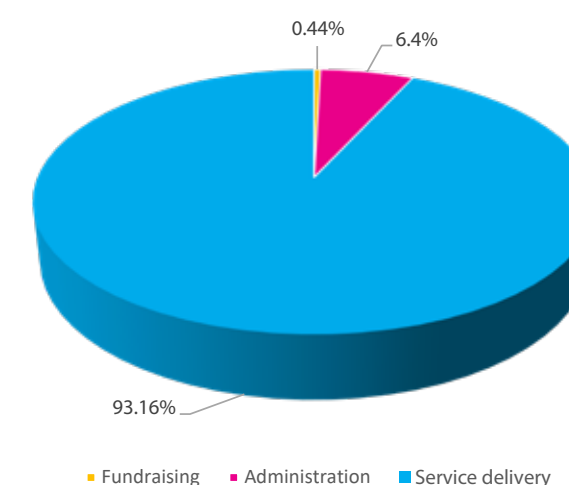
Cash flow has continued to be actively managed, enabling the Organisation to plan diligently, ensuring donations and a greater percentage of program funding is used directly for client services. Managing a strong financial position is essential to increasing the sustainability of the Organisation and developing many of the programs delivered by the Organisation.

The Organisation continues to rely on income received from government funding, grants and donations. Donations include those received through our annual fundraising event, the Pipeline Challenge. Funding received has enabled the organisation to continue to deliver all programs and essential services to young people in the community.

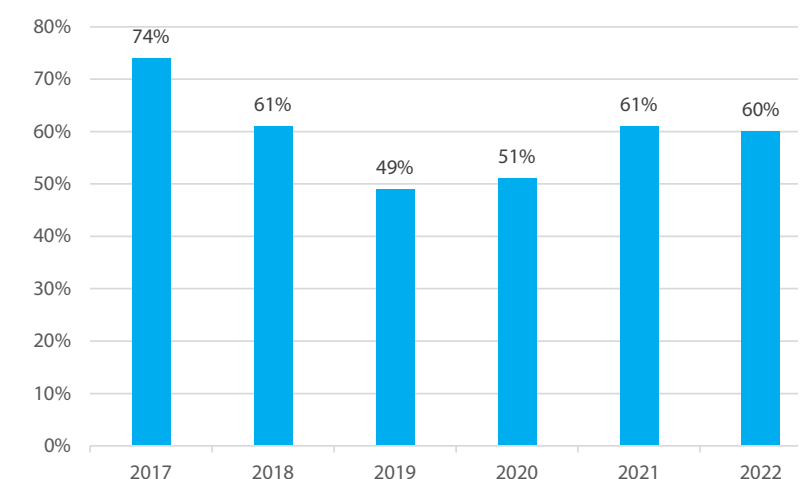
Youth Futures remains in a strong financial position with a developing asset base ensuring the long term sustainability of programs and services delivered across the Organisation. Sound financial management continues to allow for the delivery of quality services within existing constraints. Furthermore, our financial position and management allow us to continue to develop and grow new services for at-risk young people in the community.

Colleen Borger
TREASURER

Where the Money Goes



Employment cost as a % of Operating Income





Join Us

United, we can achieve so much more. Join our movement to empower young people disadvantaged by adversity and institutional discrimination.

Give. You have the power to show young people that someone cares. Whether it's a one-off donation, a regular gift, bequest, or simply giving old furniture a second life, your contribution is so greatly appreciated.

Ride. Grab some mates, jump on your bike, and join us for a five-day adventure through WA's countryside on the Pipeline Challenge. After, you can sleep well knowing your blisters, sweat and tears have helped young families rewrite their future.

Sponsor. With opportunities to sponsor the Pipeline Challenge and student scholarships, we would love to speak to you about creating a bespoke package to meet your social responsibility and marketing needs.

Volunteer. We offer a variety of volunteering opportunities ranging from event support on the Pipeline Challenge to corporate volunteering days that see teams bond over a busy bee at one of our properties. If you have a particular skill set that you think would benefit the young people we support, get in touch with our Development team.

Fundraise. What you do is up to you. As we say, 'the possibilities are endless'. Host a morning tea, shave your head, host a golf day, or trek up a mountain! Curious? Request a Fundraising Kit to get started.

Follow. Follow us on Facebook, Instagram and LinkedIn @youthfutureswa to stay up to date with our latest announcements and good news stories. Better yet, become an unofficial ambassador by sharing our posts with your community.

Want to get involved? We'd love to hear from you. Email info@youthfutures.com.au or call 08 9300 2677.





Youthfutures.com.au

Yfcschool.com.au



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