



Empowering
those marginalised
by adversity

Annual Report
2021

Youth Futures respectfully acknowledges Aboriginal and Torres Strait Islander people as the Traditional Custodians of Western Australia and recognises their continuing connection to land, waters, and community. We pay our respect to Elders, past, present, and emerging.

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From the Chairperson and CEO

COVID-19-20-2021, we thought we would say it and get it out of the way. Yes, it's been a long pandemic, yes, it's had a significant impact, and yes, like everyone we hope it ends in the near future. Thankfully our staff have been amazing and have continued to provide our essential services to the vulnerable and at-risk young people that access Youth Futures. Without the dedication and commitment of our staff we would not have been able to continue to operate under what has been difficult circumstances at times.

It has been another incredible year for Youth Futures with countless highlights attributed to the dedication and hard work of our 115 paid staff and 30+ volunteers. While it's difficult to name all of the organisational highlights of 2021, we have listed a few of the main highlights including: additional services established throughout 2021, growth and development of existing services, and confirmed new services for 2022.

Additional Services

- Established an additional Transitional Accommodation Program in the City of Canning (TAP South), increasing our homeless services by 8 beds
- Established our fourth Anchor Point site in Mirrabooka
- Established a Drug Education Support Service to support students in Youth Futures Community Schools

Service Growth and Development

- Expanded the Multicultural Youth Settlement Program
- Restructured Youth Futures Community School Caversham Campus and employed a new Deputy Principal
- Established a formal partnership with Motivation Foundation, including a new West Swan Campus delivering Certificate II in Civil Construction
- Secured a contract extension and restructured the Altone Youth Centre

Approved Additional Services 2022

- Secured funding for Pathways, a new employment/education transitions program
- Secured funding from the State Government to replicate TINOCA in Merriwa
- Secured funding from the State Government to expand the Comet Connect Program in the northern suburbs
- Purchased a new property to establish a Youth Futures Community School Junior Campus in Merriwa

As an organisation, our greatest highlight for 2021 is that we have assisted over 3,100 young people across the 32 services operated under Youth Futures, **an incredible 86% increase** from what we achieved in 2019. This incredible achievement is a credit to all involved with the organisation, from our amazing staff and volunteers to our generous funders and supporters.

What's even more incredible is that over 2,000 of these young people were **supported on multiple occasions** over an extended period of time, from weekly sessions to 140 hours of support a week. We believe our intensive support is why the young people accessing our services overcome such adversity and achieve so much.

Our Homelessness Services supported **262 young people experiencing homelessness** throughout the year via our 7 homelessness services. This was a **decrease of 22%** from last year, which is directly attributed to young people staying in our

homelessness services for longer periods due to Covid and the affordable housing crisis in Perth. With vacancy rates at some of the lowest ever recorded, combined with record rent rates and increases, many young people have simply been locked out of the housing market. Throughout the year we also received an **additional 1,108 requests for help** and support from young people experiencing homelessness that we were unable to assist.

As an organisation we have spent many years planning, developing and implementing a number of services and programs to create our person-centred holistic model. We know that providing a range of services to young people, from a single location where they are already supported, reduces barriers to engagement and significantly increases positive outcomes. Our 14 Wellbeing and Support Services provided help and support to 1,922 young people throughout 2021, **an increase of 15% from 2020**. We have been extremely successful in increasing our capacity at several sites and have several projects planned for the coming year to further increase our capacity as an organisation.

Not only will we look to increase our internal capacity through service expansion and the creation of new services, we will also look for ways to increase our capacity through partnerships, all with the aim of providing more support and increasing positive outcomes for young people.

In the 2021 school year, **373 young people were enrolled through Youth Futures Community School, Anchor Point and Comet Connect**. The Literacy Learning Support Program supported **110 young people and 328 young people were supported with appropriate curriculum** by our Registered Training Organisation. Overall, our Education and Training Services enabled students to achieve the following:

- 2,434 Units completed (CGEA I, II, III)
- 130 Certificates achieved (CGEA I, II, III)
- 16 Certificate II Civil Construction achieved
- 178 Additional courses completed

We continue to see hundreds of young people overcome challenges, obstacles and achieve amazing outcomes as a result of being supported by our staff and participating in the many programs and services offered by Youth Futures. Seeing the lives of young people change and witnessing their achievements, reinforces our dedication and commitment to continue helping some of the most disengaged, disadvantaged and vulnerable young people in our community.

As our reputation for delivering professional, outcome-achieving youth services has continued to grow, unfortunately, so has the number of referrals we receive that we are not able to support.

Whilst over the last few years we have been extremely successful in increasing our capacity, we know there is more we can do as an organisation. That's why we have set some ambitious plans for the first half of 2022. These include the following:

- January** Open a new Youth Futures Community School Junior Campus-Beechboro
- February** Expand Comet Connect (Central)
- February** Office renovations and fitout at Youth Futures Community School-Midland
- February** Implement Pathways, an employment/education transitions program
- March** Purchase a site for Youth Futures Community School Junior Campus-Merriwa

- April** 2 new classrooms & 1 art room at Youth Futures Community School-Midland
- April** Expand the Youth Needs Assessment Service (YNAS)
- June** Expand Comet Connect (North)
- July** Expand the Literacy Learning Support Program (LLSP)
- July** Expand the NEST Program
- July** Increase curriculum available via Futures Education and Training RTO 52833

It's often hard to see what impact we actually have on the lives of young people that come in contact with Youth Futures. So, when we get feedback from young people, we know our staff are making a difference to the lives of the young people and really are doing incredible things. When we get young people telling us the following, it reinforces our commitment and desire to support more young people and makes the challenges and hard times are worth it.

"If it wasn't for everything you do, I have absolutely no idea where I would be right now"

"Thank you so much for all the opportunities you have given me in order to give myself a bigger brighter future"

"You saved our daughter's life, she would not be here now without Youth Futures"

"Youth Futures is like my second family to me, thank you for everything"

We will start 2022 with more capacity and initiatives than ever before, all aiming to support more disadvantaged, disengaged, vulnerable and at-risk young people. We do this knowing we cannot do this alone. We continue to need and appreciate the support of Local, State and Commonwealth Governments. We continue to need and appreciate funding and support from individuals, corporate and community philanthropy. We are committed to using the financial support we receive in an appropriate and ethical way, ensuring we deliver the best possible services we can. We pride ourselves on being efficient and using our funds to support as many young people as possible.

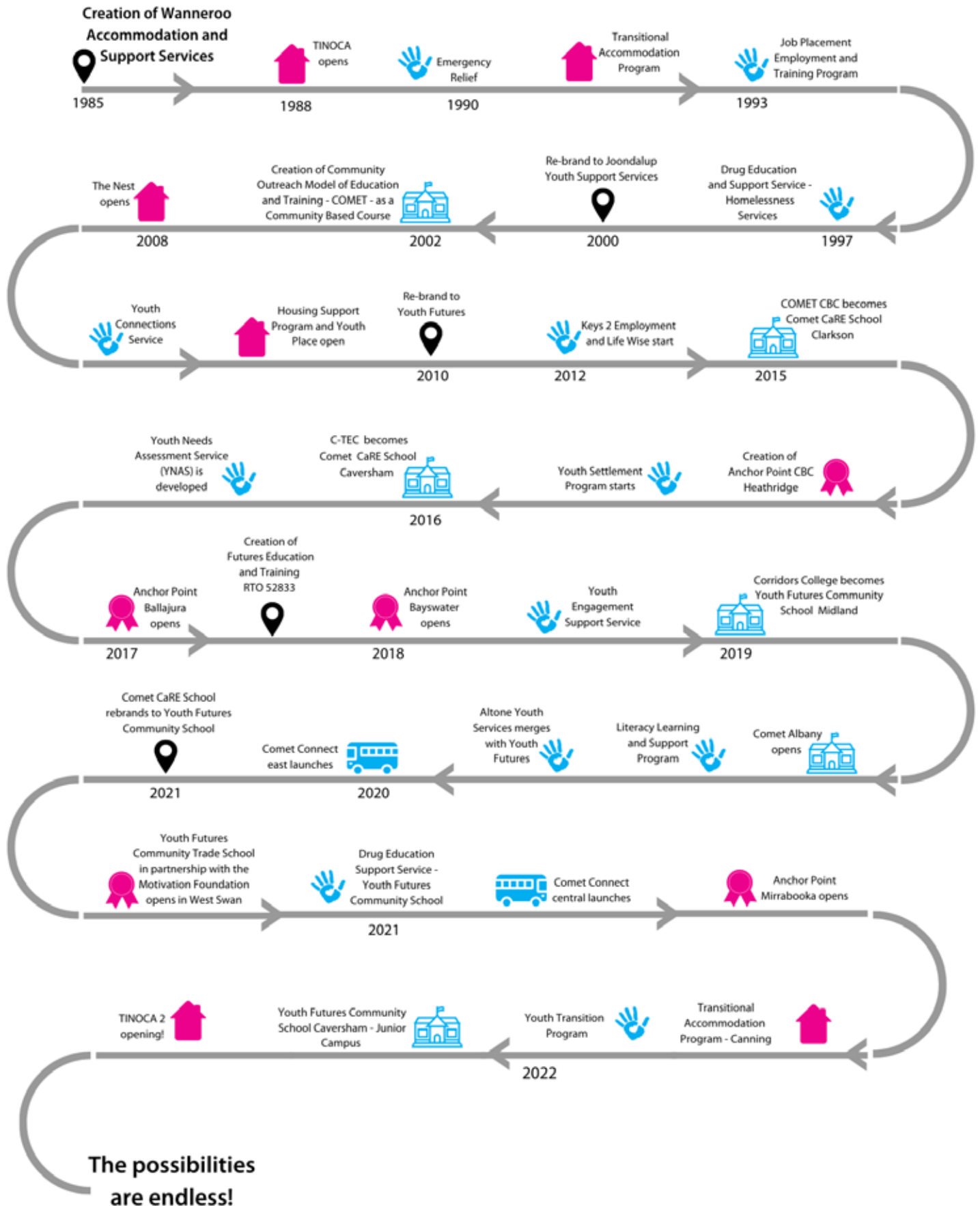
We thank all our staff, volunteers, supporters and Board who share our vision "Communities where young people are valued, respected and celebrated". You all contribute to shaping the organisation into what it is today. You have enabled over 3,100 young people to be supported throughout the year and you have shown us that when we work together, the "possibilities are endless".

Thank you.

Chairperson - Jenny Devine

CEO/Director - Mark Waite

The Journey So Far



Our Vision

Communities where young people are valued, respected and celebrated.

Our Mission

To provide young people with professional services that increase community participation and enhance wellbeing.

Our Purpose

To be a united force of empowerment for young people marginalised by adversity and institutional discrimination.

Our Values

Integrity

We develop and maintain services that are honest and ethical.

Inclusivity

We value the contribution of a diverse range of people.

Collaboration

We form partnerships and work together to achieve shared goals.

Innovation

We challenge ourselves and support young people to seek new and creative solutions.

Simplicity

We create processes that are user-friendly.

About Us

Regardless of their circumstance, we believe all young people matter.

For over thirty years we have been empowering young West Australians to take control of their future by offering them the holistic support and opportunities they need to thrive. From finding a home to passing their driving test and all the milestones in-between, our passionate team work to provide young people with a flexible and non-judgmental environment, always acknowledging that each young person is an individual with their own story and needs.

7 homelessness programs

14 support programs

10 education programs

And a Registered Training Organisation



Who Are Youth Futures?

We are a dedicated, multidisciplinary team, committed to helping young people create a brighter future for themselves. Working in a holistic way we are passionate about supporting young people and together we empower them to take control of their future.

Our Board

Chair	Jenny Devine
Deputy Chair	James Sutherland
Treasurer	Colleen Borger
Secretary	Kristie Robinson
Director	Ronan Philpott
Director	Scott Quayle
Director/CEO	Mark Waite

Our People

Full Time	83
Part Time	18
Casual	15
Volunteers	30





Highlights from 2021

✓ **3,100 young people supported across 32 programs**

✓ **Enabled over 20,000 safe nights sleep**

✓ **Provided over 27,000 meals**

✓ **2,434 CGEA units passed**



Maintained funding for all our services, allowing us to continue to support young people.



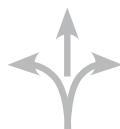
Expanded our TAP program with properties in Perth's south to provide more housing for young people experiencing homelessness.



Re-branded our Comet CaRE Schools to Youth Futures Community Schools.



Opened a Youth Futures Community School campus in West Swan.



Opened an Anchor Point in Mirrabooka to increase our capacity to meet community need for alternative education services.



Expanded the Drug Education Support Service to assist young people accessing our education programs.



Secured funding to operate a second crisis accommodation service and increase our transitional program to house six more young people in Perth's north.



Raised a record-breaking \$164k through our flagship fundraising event, the Office Solutions IT Pipeline Challenge.



Homelessness Services

We believe every young person has the right to safe, secure accommodation and that an experience of homelessness does not define them or their future.

Guided by this belief, we offer a range of accommodation and support services for young people experiencing, or at-risk of, homelessness. We know that secure housing can help a young person thrive, but that it takes much more than just a roof overhead to break the cycle of homelessness. That's why, as a team, we are passionate about assisting each young person to identify their goals and providing them with the tailored, holistic support to make them a reality.

TINOCA

Built in 1988 as a community response to young people experiencing homelessness, TINOCA provides short-term accommodation for young people aged 15-19 who are experiencing homelessness or are unable to stay in their family home. Located in Perth's northern suburbs, TINOCA provides young people with a safe place to call home where they can access support to stabilise their life and plan their future. From the essentials, such as food and shelter, to working through mental health challenges and/or drug use, TINOCA's staff provide tailored support to residents.

Due to the affordable housing crisis in 2021, longer-term housing, including public, private and community options, experienced severely increased wait lists. This made it exceptionally challenging to secure safe, on-going accommodation for young people transitioning out of our services.

TINOCA operates near capacity throughout the year. With a huge increase in population but no increase in youth accommodation services in Perth's northern corridor, many young people cannot be accommodated.

50 young people accommodated this year

9 out of 10 young people were unable to access TINOCA due to high demand

However, with funding for a second crisis accommodation service, plus six more transitional accommodation properties we will soon be able to house more young people.

"My time at TINOCA was great and all the staff have been extremely kind and supportive."

Laura's Story

Laura, 15, was referred to TINOCA by staff at Youth Futures Community School as she was couch surfing between friends and family. Laura lived with her birth parents until she was 13, however, during this time her mother was incarcerated for 2 years, and her father passed away. Between the ages of 13-15 Laura continued to live with her mother and her mother's new partner. During this time Laura experienced physical and verbal abuse from her mother's partner. At the age of 15, following a physical altercation, Laura decided to leave her mother's house and stay with extended family members. However, due to continuing family conflict Laura would couch surf between her extended family members and friends' houses.

Throughout Laura's stay at TINOCA she actively engaged with both the Youth Worker and the Drug Education Support Worker to work towards achieving her goals. During her stay Laura obtained income through Centrelink to support herself; Completed her Cert II in General Education and begun her Cert III in General Education through Youth Futures Community School; reduced her Cannabis and Tobacco use; and engaged in mental health support through a private psychologist.

Due to Laura being 15 when she was accommodated in TINOCA she was unable to transition into long-term accommodation (tenancies are only permitted to over 16's).

As a result of this Laura remained in the service for 7 months until she turned 16 and was able to access long-term accommodation. We're happy to report that Laura continued to engage in schooling and appointments with her psychologist upon exit of TINOCA and is doing well living independently.





Transitional Accommodation Program (TAP)

TAP offers housing and support to young people aged 16 to 21. Individual properties spread across the Perth metropolitan area accommodate one to three young people at a time.

Young people staying in our TAP properties live independently with support and regular visits from a Youth Worker who helps them overcome challenges and make a plan for their future; whether that be enrolling in education, gaining employment, setting saving goals, or securing future accommodation.

With over 200 requests for TAP housing that we were unable to accommodate in 2021, the program will expand in 2022 with additional properties, allowing us to accommodate 8 more young people experiencing homelessness. Additionally, the program will provide outreach support which will assist young people in navigating the steps needed to achieve independent living and successful futures.

9 young people stayed in TAP

12 months average length of stay

245 young people unable to access TAP due to high demand

45% engaged in mental health support

"I feel like I'm learning how to stand on my own two feet and do things independently."

Youth Place

Located in Fremantle and delivered in partnership with St Patrick's Community Support Centre, Youth Place provides supported housing to young people aged 15 to 25 who are experiencing or at-risk of homelessness. Accommodation is provided for up to 12 months, during which time a Youth Worker will support individuals to explore long-term housing options and personal goals.

Outreach support is available for those unable to be accommodated, aiding with securing alternative housing options and assisting individuals to work through challenges such as mental health, drug use and/or family breakdown.

31 young people and children stayed at a Youth Place house

64 young people supported through outreach services

1 in 4 young people engaged in formal training

"I appreciate all the help you've gave me over the three years I've known you. I wouldn't be where I am today if it wasn't for you."



Housing Support Worker – North Metro

Our dedicated Housing Support Worker supports individuals, couples and families aged 16 to 25 who are leaving homelessness services and require additional support to secure long-term housing. The flexible program supports young people to work through personal challenges and develop an action plan to achieve long-term housing, education, employment and financial goals. The service provides support, advocacy, referral and case management, with the end goal of long-term housing for young people and a successful tenancy.

49 young parents and children were supported

50% identified as Aboriginal or Torres Strait Islander

"If it wasn't for Youth Futures, I don't know what I would do."

"I finally have a place to call my own home."

Housing Support Worker - Corrective Services

This program helps young people aged 16-18 who are experiencing homelessness, or at-risk of homelessness upon exiting the justice system, by giving them the support they need for a fresh start. Young people on a community-based order or exiting juvenile detention can access the support of a Housing Support Worker with the main aim to achieve a long-term tenancy that they're able to maintain. Additionally, the Housing Support Worker can advocate for the young person, support them to develop independent living skills such as cooking, cleaning and budgeting, and guide them to overcome financial hardship and family challenges. Once long-term housing is found, the Housing Support Worker will work with the young person to establish their new home and can continue to provide support for a further 12 months.

It is evident that once a young person gains stability through their accommodation they can achieve goals that they may not have been able to achieve previously. Recidivism is reduced by providing the stability needed to help individuals achieve their goals allowing the young person to return to the community as a positive member of society.

37 young parents and children were supported

55% engage in formal study or employment

"I am thankful for all the help, for getting me on the right path. Now I'm in a private rental and work full-time, which I never believed was possible."

Ben's Story

Attempting to end his life at 17, following years of physical abuse from his stepfather, Ben, 19 was looking for support with long-term accommodation for himself and his pregnant partner. At the time Ben was actively working through drug use and mental health challenges which continued to impact his housing opportunities. With support from the program Ben engaged in professional mental health services and gained employment. It was clear that both were a positive pathway for Ben; his mental health improved and he expressed excitement at having responsibility at his work and being part of a team. Ben and his partner welcomed their baby girl and were supported to receive Bond Loan support from the Department of Communities to secure a private rental in Midland. The family remain in the property, are maintaining the tenancy and doing well personally. Due to attaining a private rental, the family were able to be removed from the National Partnership Agreement on Homelessness list. Since moving into the property, ceasing drug use and finding stability, Ben was supported to receive his provisional driving licence making travelling to work every day easier. Additionally, Ben has been able to rekindle a supportive relationship with his Dad.



The Nest

The Nest program provides intensive support to young parents, 16-19-years old, who are at-risk of losing custody of their baby due to homelessness or escaping domestic violence. In addition to being provided accommodation, parents are supported to tackle personal challenges, such as poor physical and mental health, troubled family relationships, and experiences of abuse or domestic violence, whilst becoming a new parent. They are also assisted to connect with the community through child health nurses, playgroups/mothers' group aiding them to build their support network and ensure that their baby reaches developmental milestones. The holistic program supports young parents to develop their parenting, financial, and independent living skills to maintain a long-term tenancy and ensure they can care for their family independently in the future.

22 young parents and infants accommodated

95% of parents maintained custody of their baby

15 months average length of stay

1 in 4 escaping domestic violence

100% of infants reached development milestones

211 young people unable to access Nest due to high demand



Support Services

We are passionate about helping young people overcome the barriers preventing them from reaching their potential and aim to support them in the most holistic way we can.

Emergency Relief

Our Emergency Relief program supports young people aged 15-24 who are experiencing financial hardship. Delivered from our Head Office in Joondalup, Youth Place in Fremantle, Altone Youth Centre in Beechboro and through a partnership with Swan City Youth Service in Midland the program has wide reach and impact.

Emergency Relief consists of hampers filled with urgent essentials such as food, personal hygiene items, transport passes and supermarket vouchers. It is also a vital engagement tool allowing us to engage the young person in meaningful conversation, support them through our other programs or link them to external services, where appropriate.

486 hampers distributed

278 vouchers distributed

Drug Education and Support Services (DESS)

Young people engaged in our Homelessness Services can participate in private counselling or group sessions to discuss alcohol/drug use. The DESS program provides a safe space for young people to discuss current challenges in their lives with a professional who can provide them with accurate information on topics such as harm minimisation strategies and mental health.

"DESS has helped me reduce my cannabis use and set goals for my life without being judged."

"Every time I went to a group session, I would learn something new."

Due to the success of this program in our Homelessness Service, we sought funding to replicate the offering across our education sites. Commencing in January 2021, students in our Education Services have engaged well in the program. Students are benefiting from accessing accurate information in a non-judgemental space, which we believe will reduce drug and alcohol use and related crimes among those supported.

95% of young people supported understand the laws around AOD use

"DESS has been a safe place for me to talk about my mental health and drug use."

164 young people supported

48 group sessions delivered

59 young people supported

264 individual sessions delivered

29 group sessions delivered



Keys 2 Employment

A driver's licence can open doors to education, training and employment. It also promotes independence.

Our Keys 2 Employment program is delivered from our Youth Futures Community School campuses and in partnership with Balga Senior High School. The program assists young people to successfully navigate the licencing system, including the completion of their logbook. Without this program young people may struggle to get their licence due to financial difficulties or the lack of a responsible adult to teach them.

41 students supported by the program

292 lessons delivered



Youth Needs Assessment Service (YNAS)

150 young people supported

1112 clinical sessions held with young people

187 sessions held for parents

We know from research that most young people who experience mental health challenges do not access psychological support. There are several reasons for this, including stigma, distrust of services, financial and practical barriers to access, in addition to extensive waitlists or specific intake criteria which they do not meet. These barriers are magnified for disadvantaged young people, those with trauma histories, and minority groups.

Our Youth Needs Assessment Service provides mental health support to young people already engaged in a Youth Futures program. A team of Clinical Psychologists ensure that young people are able to access support in a timely manner and in an environment they are already comfortable in. Shorter waiting periods reduce the risk of a young person's mental health deteriorating further whilst they wait for support and having the service in-house increases the young person's willingness to engage in the service.

The Youth Needs Assessment Service works from a client centred framework. By providing young people with an accessible, youth friendly mental health service without fees or waitlists, we aim to make a young person's experience with mental health services a positive one. In addition to addressing their current difficulties, this hopefully sets young people on a path where they are not afraid to access mental health services if they need them later in their lives.

"Working as a psychologist alongside Youth Workers, Teachers and Trainers, I see the needs of young people being met at multiple levels - from needs at an individual level, expanding outwards to needs at a more systemic level. This model allows for a more fluid, coordinated and holistic mental health support. It is incredibly rewarding to be able to work from this angle and to be part of this wrap-around support that can have a lasting impact in multiple domains of life."

Alyssa, YNAS Clinical Psychologist

Youth Settlement Services

Youth Futures is proud to be part of the Welcome Hub, delivered in partnership with four other organisations: City of Stirling, Metropolitan Migrant Resource Centre (MMRC), Ishar Multicultural Women's Health Services, and Association for Torture and Trauma Survivors (ASeTTS). The Welcome Hub is an integrated service model with a one-stop settlement shop based at the Herb Graham Recreation Centre, Mirrabooka.

We have a dedicated Youth Support and Development Worker providing a Youth Settlement Service supporting young refugees aged 12-25 who have immigrated to Australia in the past 5 years.

This service supports newly arrived young people to improve their wellbeing, independence and community connectedness; offering one-on-one intensive support, information sessions and recreational activities like art workshops, sport and camps.

"This program has helped me gain new friends and knowledge; those are important in life."

201 young people participated in activities, workshops or camps

15 nationalities of young people supported

84 young people were supported through, case management



Altone Youth Centre

Altone Youth Centre, located in Beechboro, is a one-stop-shop for local young people, aged 11-24. Delivering a mix of drop-in and structured sessions throughout the year, young people can come along to a safe place to hang out after school, use computers, grab a meal or engage in meaningful conversation with a Youth Worker. Group workshops are delivered throughout the year to support life skill development and educate young people on topics relevant to maintaining good health and wellbeing.

With in-house Youth Workers, young people have access to informal counselling, practical support, advocacy, case management and referrals to additional support services. Working closely with the local community, schools and the City of Swan over the past thirty years, Altone Youth Centre is a well utilised and trusted service.

323 young people attended drop-in sessions

57 young people provided with case management

26 school holiday sessions delivered



"I love the pool tables at Altone. I like being able to go there and play games and hang out."



Education and Training Services

At Youth Futures we believe that education is the key to opportunity but understand that mainstream school isn't for everyone and every person's path to success is unique.

Young people attending our education programs have faced many barriers to education including bullying, mental health challenges, learning difficulties, and homelessness, to name just a few. We offer young people a range of education options appropriate to them, provided in flexible and supportive environments with an approach that is tailored to the individual need of each student. Our alternative education options are registered with the Department of Education; Youth Futures Community School as Curriculum and Re-Engagement in Education (CaRE) Schools and Anchor Point as a Community Based Course (gazetted by the Department of Education). Futures Education and Training Services (FEAT), our Registered Training Organisation (RTO 52833), provides the assessment and qualifications for all programs.



Nationally Accredited

Students complete a nationally accredited course.



Holistic Approach

It's not all about book work. Students have access to youth workers, a literacy coach and a psychologist.



Life Skills

Our students leave with skills that will help them succeed in life; including budgeting, cooking, job-seeking and interview skills.



Self-paced Learning

Students can enrol at any time of the year and complete their courses at their own pace.



Tailored Learning

We know that young people learn in different ways. That's why we make our lessons hands on and engaging.



High Ratio

To make sure each student gets the support they need we have 1 staff member for every 7 students.



Anchor Point

Our Anchor Point program provides disengaged young people aged 15-19, with an appropriate alternative to traditional high school. Delivered four days a week at four sites, Ballajura, Bayswater, Mirrabooka and Joondalup, we offer students a flexible, youth-friendly environment where they can complete their Certificate I, II or III in General Education for Adults (22472VIC, 22473VIC and 22474VIC) with one-on-one holistic support focusing on personal development, work readiness, health and wellbeing. This approach allows the students to learn at their own pace and reengage with education in a manner best suited to their circumstance.

Dear Trainers and Youth workers,
The whole time I have been here
You have all made me feel very
happy and comfortable.
You have all helped me get through
a very hard time in my life
and have taught me so many life
lessons.
You all were one of the reasons
why I got up in the morning
and tried my best at school.
Thank you all so much for helping
and being supportive through
out the time I've been here.
I will remember you all and talk
about you for years to come.
I'll miss you all.

109 young people supported

172 courses completed

32 young people on the waitlist each month

*"I just want to say a HUGE thank you to all.
His demeanour, attitude and everything is
completely different. He's found a safe place
that fits him. THANK YOU!!!" -*

Parent of Anchor Point student



Literacy Learning and Support Program (LLSP)

Through our education programs we identified many young people needing additional intensive and individualised support before they could complete a nationally accredited course. Following the successful pilot of the LLSP in 2018/19 we now have a team of literacy officers working across our education sites. Providing one-on-one support to students displaying significantly lower literacy and numeracy skills than their peers, the program ensures that young people have the skills they need to start and successfully complete their Certificate I in General Education for Adults.

110 young people supported

547 sessions held

*"I enjoy having lessons with you. I feel like
you're safe to talk to...your idea of learning
is what brings me to school every day".*



Education in Partnership

In partnership, Youth Futures Community School, the Motivation Foundation and Australian Training Management (ATM), provide young people aged 17-19, with an alternative to traditional high school and a route into industry jobs through innovative solutions to education.

Together we offer students a flexible environment to complete Certificates in General Education, at their own pace, alongside a trade qualification with any extra tailored support needed to reach their potential.

Jack's Story

Jack joined Youth Futures Community School Caversham in 2019 after having been home schooled for the previous 2 years. After attending full-time for 6 months at Caversham he then enrolled in the Certificate II in Civil Construction at the Motivation Foundation; working one day a week towards this certificate while still studying his Certificate I in General Education for Adults (CGEA).

Past trauma in Jack's life had caused him some mental health challenges and led him to need support with his social and emotional wellbeing. Engaging with both the Youth Worker and Clinical Psychologists on-site he was able to remain focussed on his studies whilst gaining the support he needed.

Jack was supported by Youth Futures Community School staff to develop life skills which would assist him at the end of his education. This included practical support to create a resume and cover letter, apply for a Tax File Number

and work towards gaining his driver's license. Jack undertook weekly driving lessons when available and was proactive in gaining his driving hours outside of school, with the aim of getting his licence by time he completed his certificates to increase his employability prospects.

Jack was one of the first students to make the transition to the new West Swan campus to study both qualifications at one site and we're pleased to say he successfully completed both his CGEA and Civil Construction Certificates at the end of 2021.

Jack was fortunate enough to gain employment just prior to the graduation from the Motivation Foundation and is excelling in his chosen field of Civil Construction, working for ERTECH on major road projects around Perth.



Youth Futures Community School

For young people who are ready for a more structured classroom environment than Anchor Point, our Youth Futures Community Schools offer students a flexible learning environment with a larger curriculum focus. Academic attainment is complemented with holistic care ensuring students receive the wrap-around, holistic, support needed to reach their potential. Our staff include a unique mix of Teachers, Trainers, Youth Workers, Clinical Psychologists, and support staff.

We acknowledge that young people learn in different ways and that everyone brings with them different strengths and challenges. Together we support young people to overcome their personal barriers and assist them to create an education plan that is achievable and meaningful for them. Above all, we are respectful, non-judgemental, and passionate about the work we do.

Our Vision

Communities where all young people can access an appropriate education.

Our Mission

To provide young people with a safe and encouraging learning environment where they can attain an education and receive support that leads to independent living.



Youth Futures Community Schools exist to provide an alternative setting to mainstream education for students in Years 8-12 who have been unable to successfully access education at conventional schools.

Central to the schools' success is effectively fostering excellent relationships between school staff, students and their families. These relationships are based on empathy, respect and trust, which underpin the learning process.

Operating 5 days a week from five campuses, Albany, Caversham, Clarkson, Midland and West Swan all campuses deliver a highly student-centred learning model with much of the learning self-paced and based on individual needs, rather than students having to conform to an inflexible educational model which may not meet their requirements.

Students have access to VET learning pathways including Certificates in General Education for Adults I, II and III (22472VIC, 22473VIC and 22474VIC), in addition to industry specific qualifications. To supplement educational attainments, students are supported with their journey to future pathways and assisted to transition to employment through numerous work experience opportunities, TAFE courses, apprenticeships and traineeships.

Academic achievements are complemented with experiences to develop social skills required to be successful in the workplace as well as practical and independent life skills such as Keys 4 Life, attaining driving licences and acquiring WHS certificates and White cards.

Principal's Address

At the start of 2021 all Comet schools rebranded to Youth Futures Community School. This change in name unified our school campuses and reflects our parent organisation Youth Futures who provides holistic support to our students through a myriad of programs. The rebrand meant our students got their hands on some new school hoodies and polo shirts which have great currency – especially in winter.

The school year started a little later than expected due to COVID-19, however staff and students, now being well versed in online learning and technological substitutes, managed the situation very well. Aside from some mask wearing, the rest of the school year was relatively smooth sailing and we were witness to some wonderful student achievements.

2021 saw the extension of support services on offer at our Schools with the addition of in-house Literacy Officers, Psychologists and a Drug Education Support Service. Our teaching staff also increased as new classrooms were opened at two campuses, allowing the school to reduce waiting lists and service more young people. New classrooms were also added at our West Swan campus, where students study certificates in Civil Construction with the Motivation Foundation and acquire employment on completion of their qualification. This has been a fantastic opportunity for over 30 students this year, many of whom have already begun work in their new careers.

In addition to completing Certificates in General Education for Adults, students also attained White Cards, learners permits and driver's licences, all of which improve

employability and independence. Many students also embarked on traineeships, apprenticeships and TAFE courses, as well as moving directly into employment.

Students enjoyed participating in a range of community and charity activities, from environmental and graffiti clean ups, charity teas and bake sales to Youth Futures own Pipeline Challenge event. Missed in 2020 due to COVID-19, this year students and staff were excited to participate in the 5-day mountain bike ride from Kalgoorlie to Perth following the famous Golden Pipeline. This event, which is a gruelling challenge for all, and a fantastic achievement for students, raised over \$164,000 for Youth Futures Nest program which provides accommodation for young parents and their infants escaping domestic violence and experiencing homelessness. The six Youth Futures Community School students who attended enjoyed contributing to the cause as much as the activity itself.

Student development and achievement at the school was again heart-warming and every year it is wonderful to look back and see how much our students have developed, academically and personally. Many of our 2021 students have moved on to the next step in their journey, into TAFE, employment, traineeships or apprenticeships, including 16 students from the West Swan campus acquiring full-time employment in industry. I congratulate all students on their individual achievements throughout the school year and sincerely wish you all the best for 2022 and the years to come.

Richard Furber
Principal

95 CGEA Certificates

16 Civil Construction Certificates

66 WHS Certificates



Comet Connect

The name Comet comes from the acronym of Community Outreach Model of Education and Training. As such, Comet Connect is a mobile learning space taking education to some of the community's most vulnerable young people.

Our mobile classroom is a custom fit minibus with dedicated Trainer and is decked out with everything a student needs to access education. The service meets young people at their preferred location, whether that's at home or at a safe public space like the local library; with the session taking place inside or outside the vehicle. Comparable to our Youth Futures Community Schools, students can study Certificates in General Education for Adults at a pace which suits them. In addition to accessing education, students can obtain support through our Clinical Psychologists, Literacy Officer and other support services delivered by the organisation in addition to obtaining referrals to external support services, where needed.

Despite studying away from our campuses, Comet Connect students can choose to attend sessions in the minibus on school grounds and are invited to School events; both in a bid to reengage in on-site education, build their confidence and foster social skills with other students.

Throughout 2021, the program operated at capacity, with students and family members alike commending the service for its innovation and flexibility. Following the success of Comet Connect in 2020 and 2021 we have bought a second minibus and plan to expand the service.

Delilah's Story

Delilah spent two years searching for an appropriate education pathway before being referred to Comet Connect. In those two years she attempted several mainstream schools and a range of alternative education options, none aligning to the personal challenges she was facing. Missing valuable social, emotional, and academic development and milestones Delilah was however, determined to engage in education.

First enrolling in the Anchor Point program, Delilah was excited and speaks fondly of her time there however, due to mental health challenges she was unable to meet the attendance requirements. Delilah seemed to have given up hope that she would be able to reengage into a program that she genuinely enjoyed even though she was desperately trying to get her education. Anchor Point made an internal referral to Comet Connect and it seemed to be the perfect fit for Delilah's circumstances.

Four months in, Delilah is engaging well in Comet Connect, even completing the optional engagement tasks, which has seen her confidence increase. Often indulging in conversations about her past or talking about her favourite subjects she does so with a great sense of humour and making her love of learning evident.

Studying her Certificate I in General Education for Adults, she has just completed her very first unit and is halfway through an English book, demonstrating her wonderful writing skills. It is evident that Delilah is an extremely bright young mind who just needed a bit of time and space to spark her love of education in a safe setting. With an aptitude for art, Delilah has been researching TAFE programs which will foster her talents, to move onto after Comet Connect.



Futures Education and Training Services (FEAT)

FEAT is a Registered Training Organisation (RTO 52833) assessing nationally recognised qualifications delivered through Youth Futures education programs Anchor Point, Comet Connect and Youth Futures Community Schools (years 10, 11 and 12).

Qualifications delivered are:

22472VIC - Certificate I in General Education for Adults
22473VIC - Certificate II in General Education for Adults
22474VIC - Certificate III in General Education for Adults

During 2021, 328 students were enrolled with 195 continuing into 2022. The following certificates and units were completed:

Certificate	Qualifications Awarded
Certificate I in General Education for Adults	56
Certificate II in General Education for Adults	69
Certificate III in General Education for Adults	5
Total	130

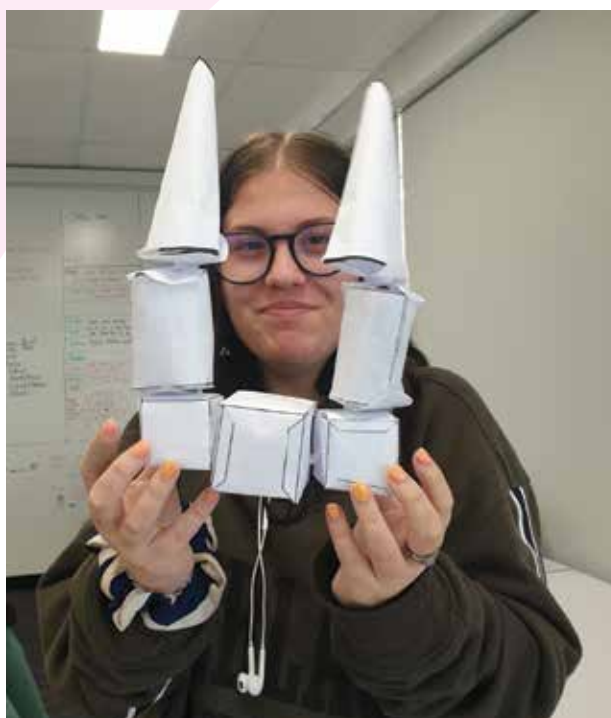
Certificate	Total Number of Units Passed
Certificate I in General Education for Adults	1280
Certificate II in General Education for Adults	978
Certificate III in General Education for Adults	176
Total	2434

81% of students exiting our education programs are transitioning into further education or employment.

Identifying a need to aid in both the transition into and out of our education programs we are currently developing the following courses:

- 22476VIC Certificate I in General Education for Adults (Introductory)
- FSK20119 Certificate II in Skills for Work and Vocational Pathways
- BSB20120 Certificate II in Workplace Skills.

We look forward to reporting the successful delivery of these in the coming year.



Our Community

Behind every charity is a wonderful community of people lending their support. We'd like to introduce you to a few members of our community, who are helping us make a difference to the lives of disadvantaged young people.

As a not-for-profit, fundraising is a big part of what we do. Community fundraising allows us to form connections with people from the community in which we work and raise awareness of challenges local young people are facing.

Office Solutions IT Pipeline Challenge

Each May, mountain bikers and volunteers from across the state, country and overseas come together to raise awareness and funds for youth homelessness. The annual Pipeline Challenge charity bike ride from Kalgoorlie to Perth raises vital funds for our Nest program, keeping young parents and their babies experiencing homelessness together in safe, secure accommodation. 2021 was a phenomenal year with the event raising a record breaking \$164,000! This allowed us to not only continue the Nest program but also expand it with an outreach component for 2022.

We'd like to offer a special acknowledgement to our top individual fundraiser Steve Stanbrook whose efforts equated to providing a young mum and bub safe housing and support for over 4 months!

Thank you to our team of volunteers and corporate sponsors without whom the event would not be possible. As our flagship event we are all keen to get back in the saddle this May and grind some more gravel for a good cause - Pipeline Challenge 2022 here we come!





Starting Young

Meet 10-year-old Grace, one of our youngest and most innovative supporters. Fundraising for Youth Futures since 2019 Grace said she wanted to use her privilege and influence to support those less fortunate. Using her school community to raise awareness and engaging her peers in fundraising and donation efforts, Grace has successfully donated over \$3000 and numerous stacks of donated items.

Happy to share her can-do attitude, Grace spoke eloquently at our Office Solutions IT Pipeline Challenge launch event detailing the various ways she's fundraised for us. Commenting that the worst people can say is "no" she detailed how she connected with community, leveraging prizes to raffle, collected donations and shared the work of Youth Futures.

"I like fundraising for Youth Futures as I am passionate about helping people who don't have homes or need extra help."



Celebrating 10 Years

This year we celebrate ten years of Ronan Philpott serving on the Youth Futures Board. A father of two, Ronan is also a Director at The Pacific Institute, where he works with individuals and organisations to improve performance and well-being in the workplace. With a background in educational leadership and a passion for seeing individuals reach their full potential, Ronan brings a wealth of knowledge and an infectious energy to the Board. Ronan aims to help Youth Futures retain the true heart and spirit of the organisation as it embarks upon a journey of evolution and growth, believing that if Youth Futures stays committed to its core principles but remains open to new opportunities, the possibilities really are endless.

"Youth Futures provides such a vast array of services for young people and makes a meaningful difference in the lives of so many. To witness this and to be able to contribute in some small way, is extremely rewarding and fulfilling."

Our Dedication to the Youth Work Sector

Each year we host around 25 students, supporting them to complete their 150-400 hours of practical placement associated with their formal study. Over the years we have formed mutually beneficial partnerships with ECU and North Metro TAFE allowing us to contribute to the creation of a professional youth work sector and therefore invest in the following students:

- Certificate IV in Youth Work
- Diploma of Youth Work
- Bachelor of Youth Work

Throughout the placement, students understudy some of the best Youth Workers in the sector, in a diverse range of roles, giving them insight and wide experience into youth work in practice. Upon completion of their hours many students are offered casual paid work with us or alternatively they view us as their employer of choice for the future. Fifteen of our current staff have been recruited in this

manner which has allowed us to save valuable funds by not having to advertise externally.

For staff supervising students on placement there are also many benefits. It gives staff an opportunity to develop their leadership skills and implement their reflective practice allowing for continuous improvement. Working alongside potential future colleagues ensures high standards are maintained and helps foster working relationships built on trust – essential for positive working environments. Entrusting staff to develop future youth workers instils pride in their work and gives them professional development opportunities to advance their own career.

By hosting student placements we're supporting the continuation of Youth Work qualifications and increasing professional standards by encouraging membership to the professional association Youth Work WA. All of which ultimately contributes to outstanding support for young people.

"I found this experience to be challenging yet continuously exciting and helped me confirm I was on the right career path." - Taleesha, studying a bachelor of Youth Work at ECU.

Our Approach



Person Centered

The young people we work with always come first.



Strengths Based

We focus on young peoples strengths; encouraging self-determination and a positive outlook.



Social Justice

We believe all young people deserve equitable access to quality services.



Confidentiality

Privacy is important. We only share a young persons information with their permission.



Empowerment

We advocate for young people and support them in pursuit of their goals, interests and rights.



Goal Orientated

We support young people to achieve personal aspirations to reach their goals.

Our Dedication to a Greener Future

As part of our commitment to brighter futures for all young people, we actively choose greener choices for our organisation. Here are some of the changes we have made in a bid to reduce our carbon footprint and utilise sustainable alternatives:

- Hybrid fleet vehicles
- Solar energy systems at our sites
- Products made from recycled materials
- Installation of split waste recycling bins
- Water-wise and energy efficient appliances (such as PC's) across our sites.



Working Together

Our ability to deliver high quality programs and services that change the lives of young people would not be possible without strong partnerships with the community, government and corporate sectors. We are grateful to the below partners who share our vision for a community where young people are valued, respected and celebrated.

Community Partners

Aboriginal Legal Service WA	Jetts Gym Bassendean	Seldy's Muay Thai Kickboxing Gym
Albany Community Foundation	Kickass MMA Gym	Sexual Health Quarters
ATI Martial Arts	Lazer Blaze Malaga	Share the Dignity
Autism Association	Malaga Indoor Beach Volleyball	Skills Centre
Auto Control System	Mana Kitchen	Skill Hire
Ballajura Sports Centre	Martin Jane sculptures	StreetSmart
Bassendean Bowling Club	Mission Australia	Swan City Youth Service
Centrecare	Motivation Foundation	The Nappy Collective
Construction Futures Centre	NECA Electrical College	The Essentials Collective Inc.
Cygnnet Clinic	North Metro Participation Unit	Try-a-Trade
Diesel & Dirt Contracting	Nyoongar Outreach Service	Peer Based Harm Reduction WA
Dungeon Youth Centre	OzHarvest	Velg Training
Fair Game	Peer Based Harm Reduction WA	WA Aids Council
Foodbank	RAC	West Australian Aids Council
Freedom Centre	Reid Street Engagement Centre	Youth Affairs Council of Western Australia
Givit	Rileys Electrical	Youth Axis
Hepatitis WA	SecondBite	360 health + community



Thank You

We would like to express our sincere gratitude to each of our financial and in-kind supporters.



Consortium and Contract Partners

Albany Youth Support Association
The Association for Services to Torture and Trauma Survivors
City of Stirling
Foundation Housing
Housing Choices Western Australia
Ishar Multicultural Women's Health Services
Metropolitan Migrant Resource Centre
St Patrick's Community Support Centre

Government Partners

City of Bayswater
City of Swan
Department of Corrective Services
Department of Communities
Department of Education WA
Department of Education, Skills and Employment
Department of Industry, Science, Energy and Resources
Department of Local Government, Sport and Cultural Industries
Department of Justice
Department of Social Services
Lotterywest
Town of Bassendean

Trusts, Foundations and Corporate Partners

Bendigo Community Bank Bayswater
Everything Visual
Goods360
Soroptimist International Joondalup
St John of God Midland
StreetSmart
YACWA

Major Event Partners

Office Solutions IT
Pipecraft
Beyond Bank
CCIWA
SRG Group
Scarboro Toyota
Reliance Auditing Services



Financial Overview

This overview is based on the published annual audited financial statements of the Organisation including Youth Futures, Youth Futures Foundation and Youth Futures Community School. It does not go into detail of the day-to-day financial management of the Organisation. To view the audited statements of the Organisation, please visit the ACNC website at www.acnc.gov.au

The organisation has changed from a financial year reporting period to a calendar year reporting period, and as a result the audited statements for Youth Futures and the Youth Futures Foundation cover the period July 2020-December 2021. Youth Futures Community School have operated on a calendar year reporting period since being established. All future financial reports for the Organisation will cover a calendar year reporting period.

Reliance Auditing was appointed for the years 2020 and 2021. Naz Randeria the Managing Director, brings a wealth of knowledge and years of experience in auditing.

Cash flow has continued to be actively managed, enabling the Organisation to plan diligently, ensuring donations and a greater percentage of program funding is used directly for client services. Managing a strong financial position is essential to increasing the sustainability of the Organisation and developing many of the programs delivered by the Organisation.

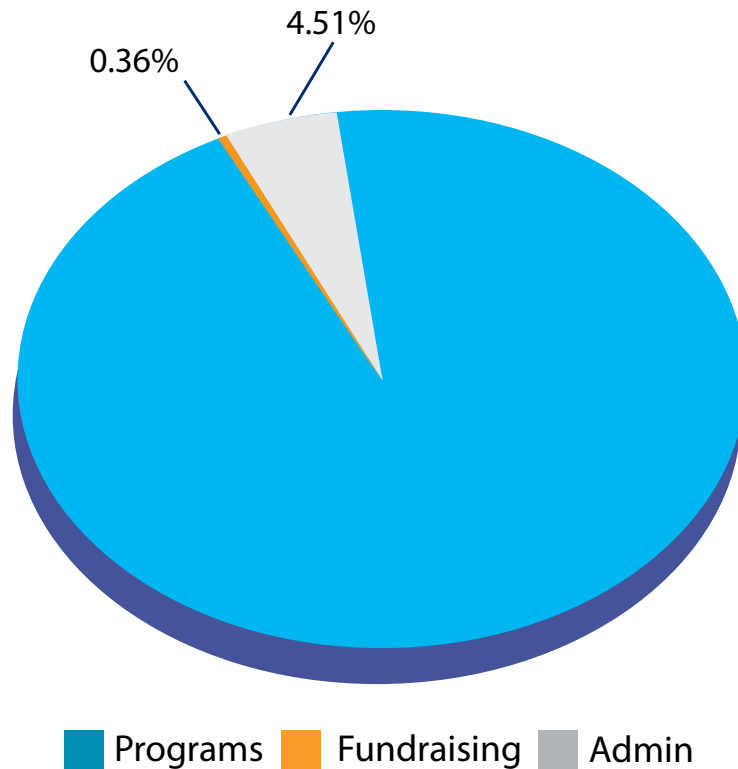
The Organisation continues to rely on income received from government funding, grants and donations. Donations include those received through our annual fundraising event, the Pipeline Challenge. The current Covid-19 pandemic has impacted income, however the impact has not been material. We have continued to deliver all programs including essential services to young people in the community.

Youth Futures remains in a strong financial position with a developing asset base ensuring the long term sustainability of programs and services delivered across the Organisation. Sound financial management continues to allow for the delivery of quality services within existing constraints. Furthermore, our financial position and management allow us to continue to develop and grow new services for at-risk young people in the community.

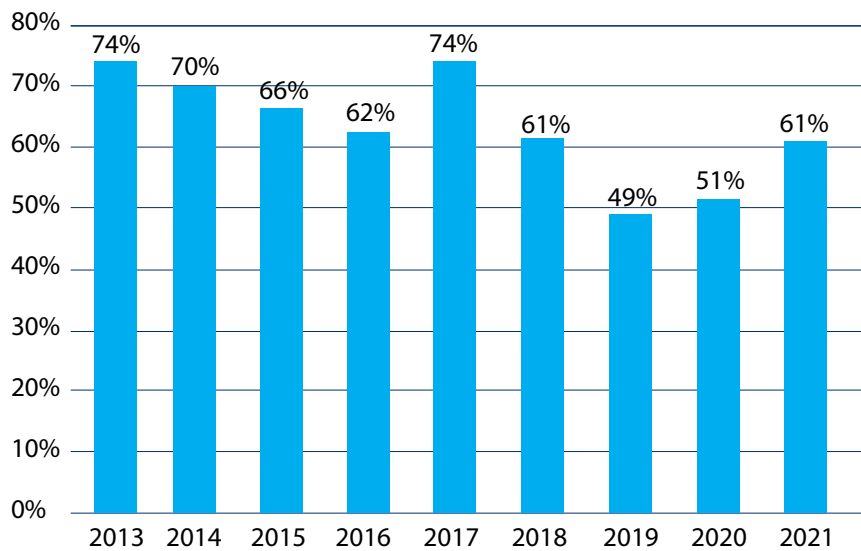
Colleen Borger
TREASURER



Where the Money Goes



Employment Costs as a % of Operating Income



95% of our funding is directly spent on programs for young people.

We create brighter futures for young people.
When you work with us, you join this creation.

There are several ways you can be a part of our work.

From donating, volunteering, fundraising,
to becoming a corporate partner or participating
in our annual Pipeline Challenge.



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Midland	(08) 9250 6222
West Swan	(08) 9250 8944



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