

PARENT/CARER CODE OF CONDUCT

1. Purpose and scope

- The purpose of the Parent/Carer Code of Conduct is to establish clear expectations for respectful, responsible, and constructive behaviour by parents and carers within the YFCS Hub community. It reinforces their shared responsibility for fostering positive relationships, upholding school values and contributing to the wellbeing and educational success of their young person.
- This Code of Conduct applies to all parents/carers while on school grounds, during any school-related activities and when engaging with others online.

2. YFCS Hub values

- **Empathy** – Understanding and sharing the feelings, thoughts or experiences of another person.
- **Respect** – Listening without interrupting and valuing other people’s perspectives
- **Collaboration** – Working together to achieve positive outcomes.
- **Transparency** – Being open, honest and clear in communication, decisions and actions.
- **Empowerment** – Using available resources to take control and make autonomous decisions.
- **Honesty** – Being truthful in words and actions.

3. Dignity, diversity and respect

- Show respect for everyone at YFCS Hubs including other parents/carers, students, staff and visitors.
- Acknowledge the skills and expertise of YFCS Hub staff by engaging respectfully and calmly when discussing the needs of your young person.
- Model respectful, inclusive and non-discriminatory behaviour by treating others with courtesy and fairness regardless of their background, identity or beliefs.

4. Positive Behaviours

- Maintaining an open and respectful communication with school staff, other parents/carers and all students.
- Participating constructively in all school activities or events and showing an interest in and reinforcing your young person’s learning at home.
- Responding promptly to any communication re: your young person and attend meetings with staff at the earliest opportunity.
- Recognising the impact of your statements on others.
- Taking every opportunity to thank staff for the work they do.

5. Integrity and transparency

- Share information in a timely way with the staff re: the health, wellbeing or family issues that may impact your young person’s learning
- Follow through on commitments made to your young person and/or to the staff and let them know when this is not possible .

6. Confidentiality and privacy

- Parents/carers are not to share any personal information about anyone from the YFCS Hub community without their express permission including on digital platforms or on social media

7. Promoting Safety

- Parents/carers are not to bully, harass, intimidate, ridicule or deliberately harm anyone from the YFCS Hubs community including emotionally, verbally or physically.

8. Digital and social media

- Parents/carers are to use social media responsibly and not post negative, defamatory or misleading content regarding students, staff or other families.
- Out of respect for the privacy of others, parents/carers are not to take or share photos of any other member of the YFCS Hub community without their express consent.

9. Legislation and policies

- **In Western Australia, smoking tobacco and vaping are illegal on school grounds. The law prohibits smoking and vaping within the boundaries of all schools, including school grounds and within four meters of any pedestrian access point to the school.**
- **Being intoxicated or possessing any alcohol and/or illicit drugs or equipment associated with their use is illegal on school grounds in WA.**
- Parents/carers are encouraged to follow this Code of Conduct and recognise that their young person **MUST** follow the Student Code of Conduct and the Student Handbook.

10. Reporting concerns

- Parents/carers feeling unsafe and/or being bullied should report their concerns as soon as possible to staff and this conversation will be treated in the strictest confidence.
- Parents/carers who are concerned for other students and their parents/carers should also raise their concerns with staff as soon as possible and this conversation will be treated in the strictest confidence.

11. Consequences of concerning behaviour

- Concerning behaviour by parents/carers will be responded to quickly by staff with a focus on student and staff safety. Parents/carers may be asked to leave the YFCS Hub premises if appropriate and police will be called if required.
- Parents/carers will always be supported to understand the cause of their concerning behaviours and will always be given a fair hearing. However repeated serious events may result in parents/carers not being able to enter YFCS Hub premises or contact staff.

12. Implementation and review

- This Parent/Carer Code of Conduct has been developed for and with the parent/carer community. It will be regularly reviewed and input is very welcome. Parent/carers are invited to talk with staff about how to contribute to the next version.